



## **Accessibility statement for [www.milfordonseaparishcouncil.gov.uk](http://www.milfordonseaparishcouncil.gov.uk)**

This accessibility statement applies to Milford-on-Sea's Website.

Milford-on-Sea Parish Council strives to ensure that its services are accessible to people with disabilities. Milford-on-Sea Parish Council has invested a significant amount of resources to help ensure that its website is made easier to use and more accessible for people living with disabilities, with the strong belief that every person has the right to live with dignity, equality, comfort and independence.

This website is run by Milford-on-Sea Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voiceover)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### **How accessible this website is**

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

### **Feedback and contact information**

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Parish Clerk at [clerk@milfordonseaparishcouncil.gov.uk](mailto:clerk@milfordonseaparishcouncil.gov.uk) or telephone 01590 644410.

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [clerk@milfordonseaparishcouncil.gov.uk](mailto:clerk@milfordonseaparishcouncil.gov.uk)
- call 01590 644410
- Write to Milford-on-Sea Parish Council, 22 High Street, Milford-on-Sea, Hampshire SO41 0QD

We'll consider your request and get back to you in 5 working days.

If you cannot view the map on our 'contact us' page, call or email us [add link to contact details page] for directions.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint,

## **Technical information about this website's accessibility**

Milford-on-Sea Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard, due to the non-compliances and exemptions listed below.

## **Non-accessible content**

The content listed below is non-accessible for the following reasons.

### **Non-compliance with the accessibility regulations**

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.2 success criterion 1.1.1 (non-text content).

When we publish new content, we'll make sure our use of images meets accessibility standards.

Maps displayed by Google Maps – We do not control how Google Maps displays information, but where possible we provide addresses within the web page's text (via HTML). When Google make their map output accessible, we will update our technology accordingly.

Pictures of events or information posters, when provided by a third party – where possible we provide the information from the picture, within the web page's text (via HTML). We will encourage providers of these pictures to provide accessible alternatives in the future.

## **Disproportionate burden**

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

## **Content that's not within the scope of the accessibility regulations**

### **PDFs and other documents**

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

### **Live video**

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

## **What we're doing to improve accessibility**

We will Carry out regular checks on the accessibility of the website annually

We will train all our website administrators in the latest regulations and requirements

The Internal Auditor will be assessing the compliance of the website and its accessibility once a year.

## **Preparation of this accessibility statement**

This statement was prepared on 1<sup>st</sup> November 2025. It was last reviewed on 30<sup>th</sup> October 2025.

This website was last tested on 30<sup>th</sup> October against the WCAG 2.2 AA standard.

The test was carried out by Rejuvenate. The most viewed pages were tested using automated testing tools by our website team. A further audit of the website was carried out to the WCAG 2.2 AA standard.

You can read the full accessibility test report